

## Sherry P. Snider

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**Profile**                      Writer, Technical Trainer, Educator

- Experience**
- **Independent Contractor/Contract Technical Writer**  
06/07 to Present - Oxford, AL
  - **IBML (Imaging Business Machines, LLC)** Birmingham, AL  
08/02 to 06/07 – Technical Writer/Trainer
  - **United Healthcare/Tribeca** Birmingham, AL  
04/02 to 08/02 - Help Desk Analyst/Technical Support
  - **Honeywell/Manpower/Tri-Staffing** Anniston, AL  
10/99 to 04/02 - Deskside Support Technician
  - **Thomaston-Upson Schools** Thomaston, GA  
08/99 to 10/99 - English Teacher
  - **Black Creek Integrated Systems** Moody, AL  
10/98 to 07/99 - Technical Writer
  - **Calhoun County Board of Education** Anniston, AL  
08/97 to 08/98 - English Teacher
  - **Gadsden State Community College** Anniston, AL  
08/96 to 06/97 (12/95 to 08/96 & 06/97 to 11/97 - Adjunct Instructor),  
Instructor/Language and Fine Arts Coordinator
  - **Jacksonville State University** Jacksonville, AL  
08/95 to 06/97 - Adjunct Instructor of English
  - **McDaniel's TaeKwonDo Plus** Jacksonville, AL  
02/94 to 07/96 - Center Manager/Certified Instructor

- Education/  
Professional  
Association**
- MA – English; Jacksonville State University, 1995
  - BSEd - Secondary Ed., Language Arts - Summa Cum Laude;  
Jacksonville State University, 1993
  - Alabama Educator: Rank 2, Secondary Education, Language  
Arts, 1994 – 2002
  - Georgia Educator: Master's Certification in English/Secondary  
Language Arts
  - Information Technology MCP, A+, Dell, IBM, Compaq, HP,  
misc. safety certs
  - Secretary/Treasurer - STC (Society for Technical  
Communication), Birmingham Chapter
  - ASTD (American Society for Training and Development)  
Training Conference 2004 and 2005 attendee

**Skills/  
Expertise**

- Training and Instruction
- Editing and Proofing
- Curriculum Development for ILT (Instructor Led Training) and CAI (Computer Assisted Instruction)
- Educational/Instructional Documentation
- Technical Documentation
- Research and Analysis

**Application  
Proficiency**

- Microsoft Office Applications
- Print, Graphic, and Multimedia Applications – Adobe CS, InDesign, Illustrator, Photoshop, etc
- Help Authoring Applications – RoboHelp, etc
- Web Authoring Applications – Frontpage, Dreamweaver, GoLive, etc
- Simulation Authoring Applications – Outstart SoftSim, Firefly, etc
- CBT Authoring Applications – Outstart Trainersoft, etc
- MISC – SnagIt, Camtasia, Audacity, SQL, Autoplay Media Studio, and various multimedia authoring, conversion and publication tools.