

http://www

IBT Newsletter

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FOR SALE

HP LaserJet 3030 - Used
-great printer, copier,
scanner and fax machine.
Sells new for \$700. Lightly
used for two years.
\$249.

HP Laserjet 1320 tnw – NEW.
-22ppm black and white
printer. 500 sheet paper
capacity, network card and
wireless ready. Retail for
\$600 this one selling for
\$499.

If you have computers or parts that
you want us to help you sell, let us
know.

DID YOU KNOW?

Most of you now know about
the dangers and problems
caused by spyware and
adaware. Many of these
malicious programs are
installed by downloading and
installing "free" programs off
the Internet.

Microsoft just released its new
Antispyware software that will
help us all to alleviate this
problem. Our service
agreement clients will soon
find that this program has
been installed on their
systems for them. If you do
not currently have a service
agreement with IBT, call or
email us to find out how to

Thank You

I want to just take a moment and do something that I'm not sure I do
enough- thank you for your business and let you know how much it means
to me and all of us at IBT. There are a lot of IT service companies out there
and the fact that you call and trust us with your business critical systems
means a great deal to us.

I also want to thank all of you that have referred our services to friends and
colleagues. While we experimented with several forms of advertising last
year, the vast majority of our new clients came to us from referrals. What
leaves me feeling especially proud-and humbled-is that so many IBT clients
believe strongly enough in the benefits of our services that they feel
compelled to tell their friends, family members and work colleagues about
the services we offer.

A referral from an existing client is just about the biggest compliment I can
ever hope to receive, because it is earned through hard work and a job well
done. I really enjoy meeting with people who have been referred to me by
my existing clients, even if it is just to provide a free second opinion on their
existing network design and services.

Thank you all for the trust and faith you have shown us and please keep
those referrals coming in. We'll continue to do all we can to keep your trust
and earn your loyalty. I hope you all have a wonderful 2005.

TECH NOTES

Most of you by now are familiar with the Microsoft Application Error Reporting tool that
appears when one of your applications crashes. This tool appears and requests your
permission to send detailed information regarding the problem over the Internet to
Microsoft. While this tool is useful and might assist Microsoft in correcting problems with
their software, users need to be aware that confidential information could be sent with this
report. For example if you are typing a confidential legal document in Word and it crashes,
the Error Reporting tool will send a copy of your document to Microsoft to assist them in
troubleshooting the error. If you are concerned that confidential information could be
leaving your computer, always answer 'No' when this tool appears.

*Check out our blog online at our website (www.idahobustech.com) where you can find new
information and post comments to our staff.*
